ALEXIA BERNARDO

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PROFESSIONAL SUMMARY

Experienced Senior QA Engineer specializing in native mobile and cross-platform testing using Swift, Kotlin and JavaScript, with a strong focus on CI/CD integration, API mocking, and analytics verification. Proven ability to lead high-impact testing efforts, mentor team members, and drive process improvements in Agile environments.

FEATURED SKILLSET

iOS, Swift, Xcode, XCUITest, Android, Kotlin, Java, Android Studio, Jetpack Compose, React Native, Appium, Cypress, JavaScript, C# Wiremock, Postman, Proxyman, Charles Proxy, TestFlight, AppCenter, Firebase, Git, GitHub Actions, Azure DevOps, JIRA, Zephyr, Confluence, Figma, Zoom, Slack, Microsoft Teams

WORK EXPERIENCE

WillowTree LLC   **Remote (EST Time Zone), United States**
Senior Software Test Engineer   **Jul 2019 - Apr 2025**
- Built and maintained multiple UI automation test suites both native mobile and cross platform for end-to-end testing across retail, banking, healthcare, and telecom clients
- Developed UI automated test cases in Java using Appium for iOS and Android, focusing on critical alerts, analytics, and feature validation
- Mocked API responses with Wiremock to simulate edge cases and user journeys, enabling early testing while APIs were under development
- Conducted user acceptance testing with stakeholders to validate API integration with mobile apps, including regression testing for production releases
- Collaborated with engineering to integrate UI automation into CI/CD pipelines using GitHub Actions for test execution on pull requests and release builds
- Led content management testing and test data setup in development environments to troubleshoot front-end issues using mocked API behavior
- Verified analytics events and parameters in Firebase on both physical and emulated devices for manual and automated test flows
- Prioritized and executed critical manual regression tests before Super Bowl Sunday to ensure high-quality livestream performance.
- Authored multiple training manuals and mentored new test engineers to support onboarding and knowledge transfer for high-impact tools and processes
- Converted manual test plans into automated test cases to improve test coverage and efficiency
- Facilitated cross-team retrospectives using Scrum principles, fostering a psychologically safe space to identify process improvements and address client-facing challenges

Previous Roles: Platform Software Test Engineer (Jan 2021 - Dec 2023), Software Test Engineer (Jul 2019 - Dec 2020)

Tora-Con   **Rochester, New York**
Staff Member   **Aug 2015 - May 2019**
- Helped organize events for 3,000 attendees, overseeing customer service, ticket sales and logistics
- Created training materials and led orientation for new volunteers, ensuring high-quality support services
- Acted as a point of contact for event inquiries, resolving attendee issues with a calm, friendly demeanor

EDUCATION

Bachelor of Science Game Design and Development, Minor in Japanese, Rochester Institute of Technology
Certifications: Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO), Certified SAFe 5 Agilist, Certified SAFe® 5 Scrum Master